

*****FESTIVE DECEMBER '22*****

A warm welcome to our new residents! And to the many visitors here for Christmas. Please view our website (reservegrandstand.com.au) for extensive Reserve Grandstand information and for the answer to a host of your questions. We encourage all residents to check the website for updates, newsletters, and FAQs about your complex. If you cannot find the answer, email the Concierge for assistance. (admin@reservegrandstand.com.au)

The RG Facebook Page for positive news and assistance for your fellow residents:

Reserve-Grandstand Apartments Claremont on the Park

<https://www.facebook.com/reservegrandstandclaremont>

FEATURED IN THIS EDITION:

The Good, the Bad & the Ugly

The Dangerous

The Beautiful

RG Works & New Years Eve Event

Concierge Hours & Emergency Contacts

1. THE GOOD – Santa is coming!

Hopefully with an abundance of cheer, good health, and luck in his bag.

Also coming – a **council verge collection** in our visitor car park late January 2023. So please store your excess “stuff” until then and we will confirm dates early January.

2. THE BAD – this week was the WORST we have seen in the B1 Bin Area:

PLEASE do NOT put anything except **flattened** cardboard in the **BLUE SUEZ bins** in the B1 visitor car park. We waste valuable time pulling all your boxes out, clearing them of polystyrene and plastic, flattening them and putting them back in. LEAVE room for others by **FLATTENING** your boxes. So, when you unpack your Christmas BBQ, TV, lava lamp or BOSE speakers - **ONLY** flattened cardboard goes in these bins, and **NO** packaging!!

3. THE UGLY - bookings on the rooftop: (CCTV monitored)

The lack of elbow grease post rooftop functions has been concerning - if you have a function on the rooftop you **MUST** clean properly – this means taking cleaning products and cloths, a dustpan/brush with you. We often receive a complaint from the “next” booking where the residents before have left food on the tiles, rubbish in the bins, and sticky benches and table. **NOT ON.** Leave the area as you would wish to find it! We have held off charging bookings for extra cleaning but folks, the rooftop is for everyone and should be treated as your neighbour’s property – cared for and cleaned thoroughly.

4. THE DANGEROUS – speeding through the carpark:

We raised this issue on the last newsletter **BUT** we are still witnessing residents traversing the carparks at **SPEED**. Slow down please, you do not know if a child is exiting a lift or running without looking into your path – **SLOW DOWN** and be patient.

5. THE BEAUTIFUL - Salvation Army Christmas Appeal - thank you

WOW – the volunteer Salvo drivers collected your amazing donations on the 14th.

Your kindness and generosity were noted, and they were so grateful. Thank you to those wonderful residents who donated food, toys, and all manner of helpful goodies.

6. RESERVE GRANDSTAND WORKS & EVENTS

- Apologies that Schindler Lifts are still waiting on lift button stock – we know that there are several buttons that are not working effectively. They are taking some effort to operate.
- The Atrium Garden and Reserve Rooftop Garden beds have been a challenge for the reticulation team. Please feel free to throw a bucket of water into the planter boxes in the Atrium, especially level 1, where we are trying to nurse the beautiful jasmine through the hot weather. And something you may not realise – twirling the vines up the wire trellis is most therapeutic – give it a go as you walk past!!!
- **The SNACK NEW YEARS EVE event (Sat 31st December) is taking place at the Showgrounds 5pm – 1am. Road closures in place from 4pm until 2am. There will be FIREWORKS between 7pm and midnight. Phone line for questions/complaints 08 6263 3123.**

7. CONCIERGE – HOURS OVER THE CHRISTMAS PERIOD & EMERGENCIES

The Concierge desk will not be manned from 1.30pm Friday 23rd December until 9am Tuesday 3rd January. Please check the mail rooms for parcels.

Please consider what constitutes an emergency at the complex (burst water main for example) before phoning the **B/Strata emergency line on: 1300 722 445**

Life threatening emergencies: Police/Fire/Injury : 000

If you have a power outage or water outage please check with a neighbour first. If they do not have a problem and it is apartment related, tenants call your Property Manager or Owners your preferred contractor. A more general building outage – check provider websites first before contacting the emergency line.

As always if you need assistance or further information regarding any of the above issues, please email the Concierge, Wendy-Ann: admin@reservegrandstand.com.au



Your Council of Owners - David, Peter, John, Noel and your BM team Colin & Wendy-Ann, extend festive greetings and best wishes for a Merry Christmas and a happy, healthy 2023!

Concierge email: admin@reservegrandstand.com.au

Council email: council@reservegrandstand.com.au